

# Enrolling into a New Award

Bianca Pither

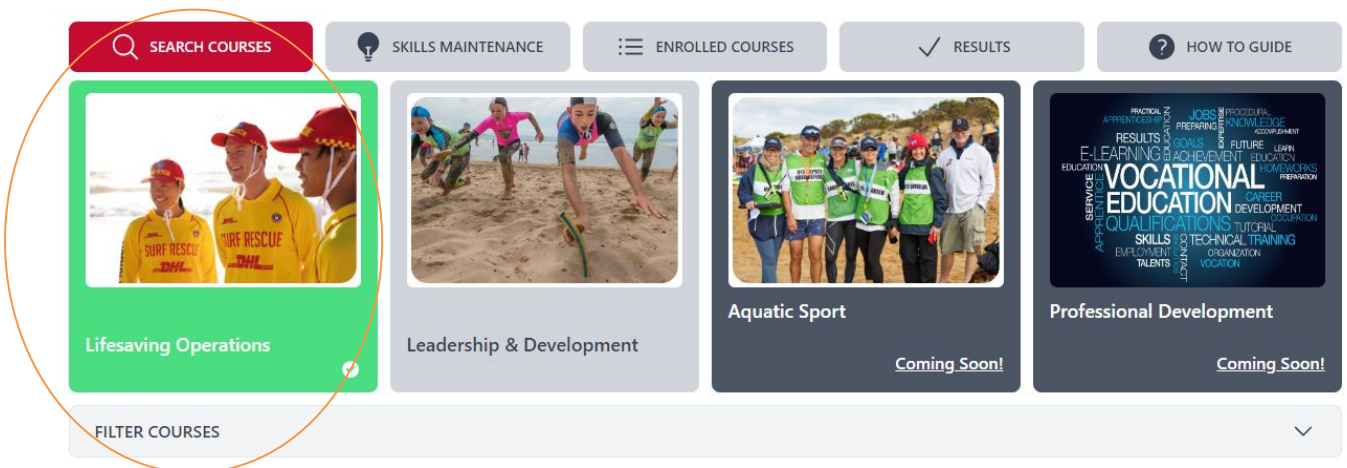
Chief Instructor

[training@sandringhamlsc.org.au](mailto:training@sandringhamlsc.org.au)

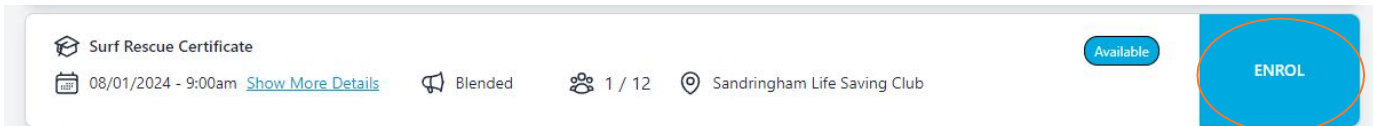
## 1. Enrol

All candidates **must** enrol prior to the course via <https://mt.lsv.com.au/login/>

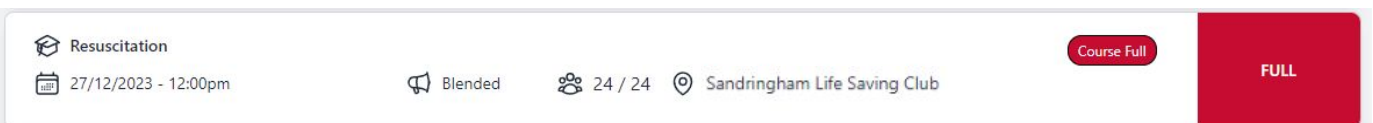
- log in (via the member area credentials you will create when you join as a member) or create a new account via the portal (if joining as a family member, see next page)
- In the “Search Courses - Lifesaving Operations” search the Course name (eg// Surf Rescue Certificate) or the Course ID



- Enrol!



*Please note that if a Course shows up as FULL, it may just mean that the course is closed to external participants. If you are not a Sandringham Member or your portal thinks you belong to another club, please email Bianca via [training@sandringhamlsc.org.au](mailto:training@sandringhamlsc.org.au) to advise.*

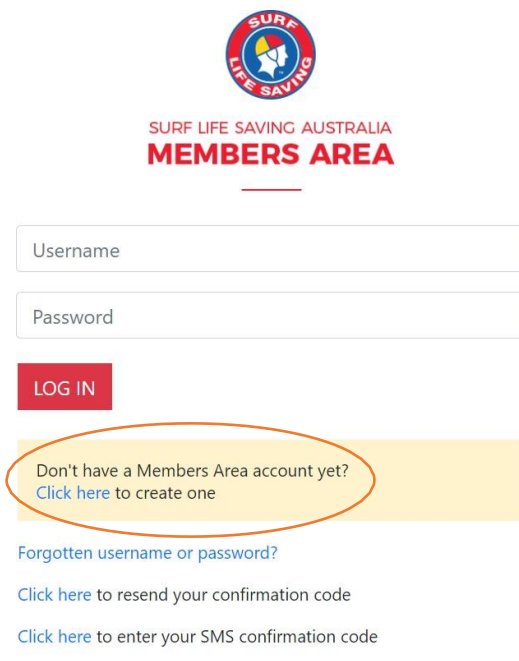



# Creating a new Member's Area Account as a family member

Each member needs to have their own individual account to enrol and complete each course. If the member (usually a minor) is part of a family group, they need to create their own Member's Area Portal.

To set up individual log in details for yourself or for members of your family:

1. Go to the SLSA Members Area – <https://members.sls.com.au>
2. Look for the yellow box which states 'Don't have a Members Area account yet?' And select 'Click here'



  
SURF LIFE SAVING AUSTRALIA  
**MEMBERS AREA**

Username

Password

LOG IN

Don't have a Members Area account yet?  
[Click here](#) to create one

[Forgotten username or password?](#)

[Click here](#) to resend your confirmation code

[Click here](#) to enter your SMS confirmation code

3. Add in your details and create your new Username and Password using your full name and upper case first letters
4. Select 'eLearning' from the task bar then 'Login to eLearning' or visit [Dashboard | Life Saving Victoria - Public Portal \(lsv.com.au\)](#) to return to the LSV Member Training Portal
5. Log in using your new Username and Password

# Other Notes

## New Member

If joining as a new member [please visit](#)  
<https://sandringhamlsc.org.au/new-membership-enrolments/> for instructions.

Only the individual needs to join. Our Surf Rescue Certificate (SRC) (13 years and above) and other awards do not require supervision and do not need to be in a family membership to participate.

Please see prices and membership categories via our website:  
<https://sandringhamlsc.org.au/renew/>.

Please note that you **must** be a full financial member to participate in training. If you are over 18 and completing training, you must hold and register your WWCC.

*Patrolling members are not eligible for a community membership.*

Please contact [membership@sandringhamlsc.org.au](mailto:membership@sandringhamlsc.org.au) if you have any questions about membership.

## IT Help

### SLSA Member's Account

If you need help while creating an SLSA Member's Account please contact the IT Help Desk via <https://help.sls.com.au/>

- **Helpdesk Hours**  
Monday to Friday – 9.00am to 5.00pm (AEDT)
- **Contact Support**  
Log a support ticket at <http://support.sls.com.au>  
Call the IT Helpdesk: **1300 724 006**

### LSV Member Training Portal

If you have trouble enrolling or logging into your Member Training LSV account, please contact Volunteer Training via [volunteertraining@lsv.com.au](mailto:volunteertraining@lsv.com.au) or on (03) 9676 6980